

## Care and Cleaning

### Protection

- Most dirt comes from outdoors. Installing well suited doormats at the entranceways will prevent 80% of the potential dirt and moisture from penetrating the premises. This provides many advantages, such as lower cleaning and maintenance costs, and a longer life for your flooring
- Legs on furniture with angular or protruding ends or that must support heavy weights (large cabinets or tables) should be placed on smooth protective pads to avoid damage to the flooring.
- Casters on office chairs, rolling cabinets and trolleys should have a soft edge wheels. Replace any hard or angular casters with soft-edged wheels.
- **Never** use rubber materials (oil from the rubber can cause permanent discolouration of the flooring)

### Regular Cleaning

- Identifying the amount of traffic expected for each area will help determine how often you need to vacuum.
- The protective varnish applied to the surface of the product delays soiling. However, we recommend stains are removed at the earliest opportunity while still fresh. After stain removal, always rinse with clean water.
- When washing dilute the neutral detergent (or alkaline if very dirty) according to recommendations of the manufacturer.
- Using a soft bristle broom, mop the floor with the solution.
- Wait a few minutes then rinse with clear water.
- Dry the surface with a water vacuum cleaner or soft microfiber rag or an equivalent.

### Deep cleaning

- The area to be treated must first be carefully dusted.
- In cases of stained or very dirty areas, spray a solution of diluted detergent according to the manufacturer's recommendations on these areas.
- Fill the water tank section of the carpet cleaning machine with warm or hot water and a bit of detergent.
- Wash in straight lines, along the length of the flooring if at all possible. With each new passage, overlap the previous one by a few centimetres to avoid leaving any traces behind.

### Vacuum cleaners guide.

Below is a non-exhaustive list of vacuum cleaners we have tested that have proven to be effective on Dickson flooring.

| Manufacturer      | LINDHAUS  |   |   |   |   |   |
|-------------------|---|---|---|---|---|---|
| Machine           | Dynamic 30  | LS 38   | RX Eco Force 38   | Dynamic 380   | RX Eco Force 45   | Dynamic 4550  |
|                   |  |  |  |  |  |  |
| Recommended Area  | <200m <sup>2</sup>  | >200m <sup>2</sup>  | >200m <sup>2</sup>  | >200m <sup>2</sup>  | >400m <sup>2</sup>  | >400m <sup>2</sup>  |
| Vacuuming Width   | 30 cm   | 38cm  | 38 cm   | 38cm  | 45 cm   | 45 cm   |
| Wired or Wireless | Wired   | Both  | Wired   | Wired   | Wired   | Wired   |

## Machine guide.

Below is a non-exhaustive list of maintenance machines we have tested that have proven to be effective on Dickson flooring.

| For heavily congested areas or areas smaller than 100msqr |  |   |  |   |  |   |   |
|---|--|---|--|---|--|---|---|
| Manufacturer  | Rotowash   | Duplex  | Truvox   | Karcher   | Lindhaus   | Nilfisk   | Taski   |
| Machine   | L20/T20<br>       | 280i<br>         | Multiwash 240<br>     | BR30-4 C<br>   | LW 30<br> | SC 100<br> | Swingo 150 E<br> |
| Technology  | Two contra-rotating cylinder brushes   | Two contra-rotating cylinder standard brushes   | Two contra-rotating cylinder standard brushes  | Microfiber cylinder or roller brush + vacuuming   | Standard roller brush + vacuuming  | Roller brush + vacuuming  | Activefiber roller + vacuuming  |
| Cleaning Width  | 20 cm  | 22 cm   | 24 cm  | 30 cm   | 30 cm  | 31 cm   | 33.5 cm   |
| Wired/Wireless  | Wired  | Both  | Wired  | Both  | Both   | Wired   | Both  |
| For more open areas or areas smaller than 300 msqr        |  |   |  |   |  |   |   |
| Manufacturer  | Rotowash   | Duplex  | Truvox   | Karcher   | Lindhaus   | Nilfisk   |   |
| Machine   | L30/T30/S30<br>   | 340<br>          | Multiwash 340<br>     | Br 35-12<br>  | LW 38<br> | SC 250<br> |   |
| Technology  | Two contra-rotating cylinder brushes   | Two contra-rotating cylinder standard brushes + steam (option)                                    | Two contra-rotating cylinder standard brushes  | Standard roller brush (red) + vacuuming   | Standard roller brush + vacuuming  | Standard roller brush or microfiber cylinder + vacuuming                                      |   |
| Cleaning Width  | 30 cm  | 28 cm   | 34 cm  | 35 cm   | 38 cm  | 34 cm   |   |
| Wired/Wireless  | Wired  | Wired   | Both   | Wireless  | Wired  | Wireless  |   |
| For more open areas or areas smaller than 500 msqr        |  |   |  |   |  |   |   |
| Manufacturer  | Rotowash   | Duplex  | Truvox   | Lindhaus  |  |   |   |
| Machine   | T45/S45/B30<br> | 420<br>        | Multiwash 440<br> | LW 46<br>  |  |   |   |
| Technology  | Two contra-rotating cylinder brushes   | Two contra-rotating cylinder standard brushes + steam (option)                                    | Two contra-rotating cylinder standard brushes  | Standard roller brush + vacuuming   |  |   |   |
| Cleaning Width  | T45/S45: 45 cm<br>B30: 30 cm   | 35 cm   | 44 cm  | 46 cm   |  |   |   |
| Wired/Wireless  | Wired  | Wired   | Wired  | Both  |  |   |   |
| For open areas or areas bigger than 500 msqr              |  |   |  |   |  |   |   |
| Manufacturer  | Rotowash   | Orbot   | Taski  | Tennant   | Tennant  |   |   |
| Machine   | B45/B60<br>     | Spray Borg<br> | Swingo 350<br>      | T1/T1B<br> | R3<br>  |   |   |
| Technology  | Two contra-rotating cylinder brushes   | Free floating base + Pad  | Standard brush roller or active fibre roller + vacuuming   | Roller brush + vacuuming  | Extractor/Reverse rollers + vacuuming  |   |   |
| Cleaning Width  | B45: 45 cm, B60: 60 cm   | 40.6 cm, 43.2 cm  | 38 cm  | 38 cm   | 38 cm  |   |   |
| Wired/Wireless  | Wired  | Wired   | Both   | Both  | Both   |   |   |

## Cleaning products and Stain removal products guide.

Below is a non-exhaustive list of cleaning products and stain removal products we have tested that have proven to be effective on Dickson flooring.

| Cleaning products guide       |  |        |   |  |
|-------------------------------|--|--------|---|--|
| Manufacturer                  | Regular Cleaning                       |        | Deep Cleaning   | Contacts   |
| Ecolab                        | High Performance Neutral Floor Cleaner |        | Maxx Dual Action Floor Cleaner                          | 1800022002<br><a href="mailto:Ecolink.australia@ecolab.com">Ecolink.australia@ecolab.com</a> |
| Werner & Mertz Professional   | Tanet SR15                             |        | Tanex allround 2%<br>Tanex Trophy 10%                   | ext_s.chatzichristidis@werner-mertz.com  |
| Stain removing products guide |  |        |   |  |
| Manufacturer                  | Product name                           | Dosage | Type of stain   | Contact  |
| Ecolab                        | Power Force                            | RTU    | Greasy soils including black heel marks, crayon and ink | 1800022002<br><a href="mailto:Ecolink.australia@ecolab.com">Ecolink.australia@ecolab.com</a> |